



DISTRICT OF COLUMBIA | OFFICE OF THE INSPECTOR GENERAL

December 10, 2024

Heather McGaffin
Director
Office of Unified Communications
2720 Martin Luther King, Jr. Avenue SE
Washington, DC 20032

Subject: **Inspection of the Office of Unified Communications' Risk Mitigation Infrastructure | OIG No. 25-I-02-UC0**

Dear Director McGaffin:

The Office of the Inspector General (OIG) is initiating an inspection of the Office of Unified Communications (OUC). We will perform this inspection in accordance with the [Quality Standards for Inspection and Evaluation](#), issued by the Council of the Inspectors General on Integrity and Efficiency, and the [Standards for Internal Control in the Federal Government](#), issued by the US Government Accountability Office. Yulanda Gaither, Assistant Inspector General for Inspections and Evaluations, will coordinate an entrance conference to discuss the inspection process and answer any questions.

The objective of this inspection is to assess the existence and effectiveness of OUC's risk mitigation strategies as they pertain to the 911 Call Center's operations.

This inspection will be conducted under project number **25-I-02-UC0**. Please refer to this project number in all related correspondence. If you have any immediate questions or concerns, you may contact me or Ms. Gaither at 202-727-9029.

Sincerely,

A handwritten signature in blue ink, appearing to read "D. Lucas", is written over a light blue circular stamp.

Daniel W. Lucas
Inspector General

DWL/YG