

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of the Inspector General



May 3, 2021

Dr. Unique N. Morris-Hughes
Director
Department of Employment Services
4058 Minnesota Avenue, N.E.
Washington, D.C. 20019


Dear Dr. Morris-Hughes:

This letter informs you that the Office of the Inspector General (OIG) plans to conduct an audit of the Department of Employment Services (DOES) Unemployment Insurance (UI) claims processing. The audit objectives are to assess DOES': (1) responsiveness in processing UI claims; and (2) controls over the accessibility, availability, and reliability of the UI systems. We will conduct this audit in accordance with generally accepted government auditing standards.

This audit is included in the *OIG Fiscal Year 2021 Audit and Inspection Plan* and will be conducted under project code OIG No. 21-1-27CF. Please reference this project code in all correspondence involving this audit. Our preliminary audit fieldwork will begin on or about May 12, 2021.

Robert Binelli, Audit Director, will call to arrange an entrance conference to discuss the audit process and objectives, and answer questions. If you have questions in the interim, please contact me or Fekede Gindaba, Assistant Inspector General for Audits at (202) 727-2540.

Sincerely,


Daniel W. Lucas
Inspector General

DWL/tag

cc: Mr. Kevin Donahue, City Administrator, District of Columbia
The Honorable Phil Mendelson, Chairman, Council of the District of Columbia
The Honorable Elissa Silverman, Committee on Labor and Workforce Development,
Council of the District of Columbia
The Honorable Robert C. White, Jr., Committee on Government Operations and
Facilities, Council of the District of Columbia
The Honorable Kathy Patterson, D.C. Auditor, Office of the D.C. Auditor,
Attention: Cathy Patten