

GOVERNMENT OF THE DISTRICT OF COLUMBIA
Office of the Inspector General



Strategic Plan
FY 2023 Rev. (10.1.2022-9.30.2022)

Goal 1: Proactively identify and reduce vulnerabilities that could lead to corruption, fraud, waste, abuse, and mismanagement.

Objective 1: Target at risk agencies and program

Task 1: Map the District as an ecosystem to enable the understanding of systemic risk

Task 2: Define the risk factors / criteria for agencies and/or programs (algorithm)

Objective 2: Conduct investigations, audits, and inspections related to proactively identified leads

Task 1: ARPA Risk Assessment Part 2 (POP Program)

Task 2: Public Safety Risk Assessment

Objective 3: Pursue prosecutions and administrative actions related to fraud, waste, abuse and neglect cases by all methods available (e.g. District and Superior Court, civil litigation, BEGA or other administrative means)

Objective 4: Provide leadership to the District's oversight community, identify gaps, and seek to close gaps where applicable

Objective 5: Assess internal controls within District programs

Task 1: Develop, Pilot, and Evaluate the Internal Control Assessment Program within the OIG

Goal 2: Integrate plans, processes, and resources to support organizational accountability.

Objective 1: Identify and communicate opportunities for quality improvement of OIG Operations

Task 1: Conduct and Analyze the FY 23 organizational assessment

Objective 2: Develop and implement a risk management framework within the agency

Task 1: Establish the criteria and develop the OIG's SOP for enterprise risk management, including developing the OIG's risk appetite, establishing risk tolerance, and developing a risk mitigation process

Task 2: Execute and manage the OIG's Continuity of Operations Plan (COOP) [continual and ongoing]

Task 3: Implement and manage the OIG's Information Technology strategy to include the IT Governance Committee to set IT priorities in alignment with OIG's strategic goals and mission [continual and ongoing]

Task 4: Ensure OIG's budget and other resources are used efficiently and effectively to support the agency's mission and continually assess resources to feed budget development [continual and ongoing]

Objective 3: Use qualitative and quantitative data to inform process improvements within the Agency

Task 1: Develop and monitor external and internal performance metrics

Goal 3: Deliver actionable, relevant, and timely products and services to customers and stakeholders that promote economic, efficient, equitable and effective government operations, deter misconduct, and hold wrong doers accountable.

Objective 1: Improve OIG Awareness and Accessibility

Task 1: Develop and execute a strategic engagement plan to facilitate proactive and recurring relations with OIG Market and Customer Segments

Objective 2: Partner with Agencies to affect change

Objective 3: Improve the effectiveness of OIG products

Task 1: Onboard writer/editor(s)

Task 2: Implement the Customer Feedback Survey and analyze the information to affect process improvements

Goal 4: Implement a knowledge management system that supports the OIG mission.

Objective 1: Develop a knowledge management strategy to achieve the efficient, cost-effective, and secure delivery of information resources for decision making

Task 1: Develop a KM vision and strategic plan

Task 2: Develop and implement a KMS POAM that includes: resources required, potential constraints, and timelines to implement the KM System

Objective 2: Implement information management systems and analytical tools to support a more data-based decision-making process

Task 1: Implement the infrastructure/ IT architecture necessary to stand up the KM system

Goal 5: Execute the human capital plan to recruit, develop and retain a highly qualified and diverse workforce.

Objective 1: Develop a workforce plan

Task 1: Staffing assessments (size and type)

Task 2: Analyze and track human capital lifecycle data

Objective 2: Recruit

Task 1: Develop a recruitment strategy (pre-recruitment, attraction, onboarding)

Objective 3: Establish a process to manage talent

Task 1: Assess current staff skill sets

Task 2: Establish a training and development program to include career progression

Task 1: Develop a succession plan

Task 2: Develop a retention plan

Objective 4: Develop an Employee Relations Program

Objective 5: Establish a process for effective separation